



# City of Westminster

EAST FINCHLEY, MILL HILL and HANWELL CEMETERIES

6<sup>th</sup> August 2014

Iain Welters  
Welters Organisation Worldwide  
PO Box 159  
Carlisle  
Great Britain  
CA2 5BG

Dear Iain,

## Hanwell Cemetery

I felt I should write to you to express our thanks for your team's work at Hanwell last week.

As you know, we were asked to accommodate at very short notice an interment in one of the Welters® Burial Chambers for a Muslim family. On behalf of both the family and of the burial authority I should like to say how impressed we were with your organisation's flexibility in being able to have a chamber opened and ready with just one day's notice. More impressive though was the professionalism and dedication of your team after the interment in sealing the chamber and replacing the memorial elements whilst being closely watched by over 200 mourners.

We have had a number of enquiries since then that have been generated through this event, and we are excited to be able to serve what is for us a new community. Without the Welters® burial system and, just as important, the post-burial support we could not see this happening.

Thanks again.

Yours sincerely,

Trevor J Davis AICCM  
Cemeteries Contract Manager & Registrar  
Westminster Cemeteries